

RODWELL HOUSE – RISK ASSESSMENTS

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| <ol style="list-style-type: none"> 1. Administration and recording of medicines 3. Clinical Waste Disposal & Handling 5. Display Screen Equipment DSE 7. Fire Safety 9. Food- Personal Hygiene 11. Heated Surfaces and Hot Water 13. Infection Control 15. Office Safety 17. Use of stairs 19. Use of Wheelchairs 21. Work at Heights | <ol style="list-style-type: none"> 2. Use of Bathrooms & wet rooms 4. Control of Substances Hazardous to Health 6. Electrical Safety 8. Food Preparation Areas 10. Gas Supply and Appliances 12. Housekeeping 14. Passenger Lifts 16. Passenger lift use 18. Maintenance of Showers, Taps and Baths 20. Welfare 22. Workplace Safety |
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Overall Risk Factor :

<p>Probability</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%; text-align: center;">1</td> <td style="width: 20%; text-align: center;">3</td> <td style="width: 20%; text-align: center;">5</td> <td style="width: 20%; text-align: center;">7</td> <td style="width: 20%; text-align: center;">9</td> </tr> <tr> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> </tr> <tr> <td style="text-align: center;">Almost impossible</td> <td></td> <td style="text-align: center;">Likely</td> <td></td> <td style="text-align: center;">Certain</td> </tr> </table> <p>Severity</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%; text-align: center;">1</td> <td style="width: 20%; text-align: center;">3</td> <td style="width: 20%; text-align: center;">5</td> <td style="width: 20%; text-align: center;">7</td> <td style="width: 20%; text-align: center;">9</td> </tr> <tr> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> <td style="border-top: 1px solid black; border-bottom: 1px solid black;"> </td> </tr> <tr> <td style="text-align: center;">No injury</td> <td style="text-align: center;">Minor injury</td> <td style="text-align: center;">Major injury</td> <td></td> <td style="text-align: center;">Fatality</td> </tr> </table>	1	3	5	7	9						Almost impossible		Likely		Certain	1	3	5	7	9						No injury	Minor injury	Major injury		Fatality	<p>Key to Risk Factor</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;">1 to 9</td> <td style="width: 20%;">= LOW Risk</td> <td style="width: 60%;">– reduce if practicable</td> </tr> <tr> <td>10 to 28</td> <td>= MEDIUM Risk</td> <td>– begin to plan your action</td> </tr> <tr> <td>30 & above</td> <td>= HIGH Risk</td> <td>– immediate action required</td> </tr> </table>	1 to 9	= LOW Risk	– reduce if practicable	10 to 28	= MEDIUM Risk	– begin to plan your action	30 & above	= HIGH Risk	– immediate action required
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Assessment compiled by: SJH Consulting



Date of assessment: 11th June 2016

Assessment Approved by: Karen Raggett

Position: Home Manager

Company: Graham Care Ltd **Task/ Operation:** Administration and recording of medicines

Location: Rodwell Farm **Ref No:** RF1



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Incorrect issue of medicines	Resident	<ul style="list-style-type: none"> • All medicines are clearly labelled with the residents name and are stored on the drug trolley and issued by staff members. • Nomad packs are used by the care home. • All staff are trained in the administration of medicines • The MAR system of medication recording is used to <ul style="list-style-type: none"> • Record the detail for each person • What is received from the pharmacy • What is currently prescribed • What is given by the care worker • Any medicines that are disposed of • Staff observe the resident taking the medication 	<p>P=3 S=5 RF= 15 Medium</p>
2	Overdose of medicines	Resident	All drugs are signed off at time of administration. Staff are trained in the MAR system and this system is in use.	<p>P=1 S=9 RF=9 Low</p>
3	Incorrect storage conditions of drugs	Resident Staff	Storage conditions are assessed by trained staff. Some residents self medicate where they are assessed as capable.	<p>P=1 S=9 RF=9 Low</p>

Company: Graham Care Ltd

Task/ Operation: Use of Bathrooms & Wet rooms



Location: RodwellFarm

Ref No: RF2

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Slips & Trips	Staff & Residents	Warning signs re water on floor No cables run along floor area Regular Inspections	P=3 S=6 RF=18 Medium
2	Manual Handling	Staff	Manual handling training provided Mechanical means to avoid lifting where possible	P=2 S=4 RF=8 Low
3	Use of hoists	Residents & Staff	Periodic examinations undertaken Regular servicing of hoists Maintenance regime in place	P=1 S=3 RF=3 Low
4	Hot water	Residents & Staff	Thermostatic valves fitted to all taps Staff check of hot water temperature before use Staff training provided	P=1 S=9 RF=9 Low



Company: Graham Care Ltd **Task/ Operation:** Car Park



Location: Rodwell Farm **Ref No:** RF20

 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Movement of Vehicles	Staff, Visitors, Residents	<ul style="list-style-type: none">• Car Park area is protected by gated access to grounds• Gate with lock and spring hinge fitted.• Training, information and instruction given to all staff and visitors by notices around the premises.• Instructions part of staff induction programme	P=2 S=4 RF=8 Low risk
2 Uneven and damaged surfaces	Staff, Visitors and Residents	<ul style="list-style-type: none">• Regular inspections by maintenance man• Repairs carried out asap if a defect is found• Warning signs displayed of any defects• Residents escorted to vehicles at all times	P=2 S=4 RF=8 Low risk

Company: Graham Care Ltd **Task/ Operation:** Clinical Waste Disposal and Handling

Location: Rodwell Farm **Ref No:** RF3

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Exposure to human pathogens- Category A waste Human Tissue, Blood, related swabs and dressings	Employees Residents Visitors Intruders Contractors Risk cross infection	Written clinical waste policies Safe system of work in place Staff trained in waste hazards Secure rooms for 'in use' storage Locked bin storage area Company authorised licensed Operators are contracted to uplift and transport hazardous waste from the site Records of waste transfer and disposal are kept on site.	P=4 S=1 RF=4 Low
2	Exposure to human pathogens / sharps Category B waste - Syringe needles cartridges broken glass, any other contaminant /disposable sharp item.	Employees Residents Visitors Intruders Contractors Risk cross infection/ needlestick injury	Safe system of work in place Staff trained in waste hazards Containers to standard BS 7320:1990 supplied Company authorised licensed Operators are contracted to uplift and transport hazardous waste from the site Records of waste transfer and disposal are kept on site	P=1 S=3 RF=3 Low



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
3	Unauthorised access to inappropriate disposal of Category D waste unused pharmaceuticals	Residents Visitors Intruders	Written procedure for disposal of drugs (trained Nurses) Containers to UN type-approved for UN3291 waste. (for England and Wales)	P=1 S=4 RF=4 Low
4	Exposure to human pathogens. Category E Waste Stoma bags, incontinence pads, urine, faeces and other bodily fluids (assessed as not falling into Category A)	Employees Residents Visitors Intruders Contractors Risk cross infection	Safe system of work in place Staff trained in waste hazards Employee duty of care PPE Supplied Company authorised licensed Operators are contracted to uplift and transport hazardous waste from the site Records of waste transfer and disposal are kept on site.	P=4 S=1 RF=4 Low
5	Unsafe manual handling techniques when moving bags	Employees and contractors	Risk assessed under MHOR	P=1 S=3 RF=3 Low

Company: Graham Care Ltd

Task/ Operation: Control of Substances Hazardous to Health

Location: Rodwell Farm

Ref No: RF4



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Hazardous substances	Operators Visitors Maintenance staff Others	<p>Up to date inventory of substances used, stored or generated on the premises.</p> <p>The hazards associated with each substance have been identified</p> <p>Containers of hazardous substances display suitable warning symbols.</p> <p>Copies of relevant safety data sheets are available to employees</p> <p>Specific COSHH risk assessments (Control of Substances Hazardous to Health) have been completed for hazardous substances.</p> <p>COSHH risk assessments are reviewed regularly and revised as appropriate.</p> <p>Employees have been made aware of the significant findings of the COSHH risk assessments.</p> <p>Relevant employees have been trained in the hazards associated with substances hazardous to health and the control measures to be employed.</p> <p>All reasonably practicable measures are taken to avoid the use of substances hazardous to health and to use alternatives.</p> <p>Suitable emergency eyewash facilities are provided and maintained.</p>	P=2 S=2 RF=4 Low



Company: Graham Care Ltd

Task/ Operation: Display Screen Equipment DSE (general)

Location: Rodwell Farm



Ref No: RF5

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Actions leading to repetitive strain injury	Staff	<p>All Display Screen Equipment (DSE) "Users" have been identified. Specific DSE risk assessments Health and Safety Display Screen Equipment Regulations have been completed for all identified "Users". DSE workstation risk assessments are reviewed regularly and revised as appropriate. Employees have been made aware of the significant findings of the DSE risk assessment. Individual workstations are designed and set up for the individual users.</p>	P=1 S=4 RF=4 Low
2	General welfare	Staff	<p>Suitable seating is provided which is adjustable and has adequate back support provided. Individual workstations are designed and set up for the individual users. Eye and eyesight tests are available to "Users" on request (free of charge). Where appropriate, a contribution is made towards corrective spectacles for "Users". Workstations are of sufficient size and clear enough to allow users to arrange the equipment to achieve maximum possible comfort and to support the user's hands/forearms. Wrist supports (keyboard and/or mouse), copy holders and footrests are provided as required. Screens are capable of being adjusted to suit the user (angle, brightness and contrast). Screen images are free from flicker and distortion.</p>	P=1 S=4 RF=4 Low

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
3	Lighting	Staff	Lighting is suitable for use with display screen equipment. Workstation screens are free from glare. Windows are fitted with curtains/blinds. Where appropriate, anti-glare filters have been provided.	P=1 S=2 RF=2 Low
4	Slips, trips and falls (same level)	Staff Guests Visitors	There are sufficient electrical sockets to minimise trailing cables. Trailing cables (power and comms) are routed to avoid tripping hazards. Trailing cables are protected by proprietary cable covers.	P=2 S=4 RF=8 Low
5	Electrics	Staff Others	Power sockets are not overloaded. Fused extension leads use where necessary. Extension leads not permitted to be extended by joining more than one together. Plugs, extension leads, wires and cables regularly checked and maintained in safe condition.	P=1 S=4 RF=4 Low

Company: Graham Care Ltd **Task/ Operation:** Use of dinning room

Location: Rodwell Farm **Ref No:** RF21



 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Slips & Trips	Staff & residents	<ul style="list-style-type: none">• Regular inspection of floor surfaces• Maintenance procedures in place• Warning signs of any floor defects or wet floors	P=2 S=4 RF=8 Low
2 Hot Trolley	Staff & residents	<ul style="list-style-type: none">• Electrical testing to prevent electric shocks• Trolley stored safely when not in use• Trolley not used near residents	P=1 S=6 RF=6 Low
3 Hot Food	Staff & residents	<ul style="list-style-type: none">• Food tested for temperature before service• Assisted eating for residents with poor motor skills• Regular review of care plans	P=2 S=3 RF=6 Low
4 Poor Housekeeping	Staff & residents	<ul style="list-style-type: none">• Areas kept tidy at all times• No cables run along floors• Furniture stored correctly	P=1 S=6 RF=6 Low



Company: Graham Care Ltd

Task/ Operation: Electrical Safety

Location: Rodwell Farm

Ref No: RF6

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Electricity (fixed installation)	All employees Others	The fixed electrical installation is tested and inspected, at appropriate intervals, by a competent person (3 yearly). A copy of the last test and inspection certificate is available. Fuses, Miniature Circuit Breaker (MCBs) and isolation switches are labelled with the circuits that they isolate and control. Switch rooms are kept locked. Suitable insulation mats are positioned in front of main electrical switchgear. Residual current devices are incorporated into the fixed electrical system. Unobstructed access is provided to all electrical isolators and switchgear.	P=2 S=5 RF= 10 Medium



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
2	Electrical (portable)	All employees Others	<p>Up to date inventory of all portable electrical equipment. All portable electrical appliances are regularly inspected and tested by a competent person. Records are maintained of all inspections and tests of electrical equipment. Employees instructed to carry out visual examinations of portable electrical equipment, plugs and leads prior to and during use Employees have been instructed not to use damaged or defective portable electrical equipment. Damaged or defective portable electrical appliances are removed from use until effective repairs have been completed. Individual residual current devices are provided and used where appropriate.</p>	P=2 S=4 RF=8 Low
3	Fire/explosion	All employees Visitors Others	<p>All fixed installations and portable electrical equipment are inspected and maintained by a competent person. Flammable and combustible materials are not stored next to electrical switchgear. Intrinsically safe electrical equipment is provided and maintained in areas where flammable or explosive atmospheres may exist.</p>	P=2 S=8 RF=16 Medium
4	Slips, trips and falls (same level)	All employees Visitors Others	<p>There are sufficient electrical sockets to minimise trailing cables. Trailing cables are routed to avoid tripping hazards. Trailing cables are protected by proprietary cable covers.</p>	P=2 S=3 RF=6 Low



Company: Graham Care Ltd

Task/ Operation: Fire Safety

Location: Rodwell Farm

Ref No: RF7

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Fire and explosion	All employees Visitors Member of public Other	<p>Specific fire risk assessments have been completed for all areas and operations.</p> <p>Fire risk assessments are reviewed regularly and revised as appropriate. Employees have been made aware of the significant findings of the fire risk assessments.</p> <p>There is a suitable means of raising the alarm in the event of a fire. The fire alarm system is checked and maintained by a competent person at regular intervals.</p> <p>Fire drills are carried out at least once every twelve months.</p> <p>Fire exits and escape routes are unobstructed and are clearly identified with suitable signs.</p> <p>Fire exits are unobstructed and are clearly identified with suitable signs. The operation of fire exits is checked regularly.</p> <p>A sufficient number of suitable fire extinguishers are provided. Fire extinguishers are wall mounted or positioned in purpose made holders on all exit routes from the premises.</p> <p>Fire extinguishers are located on exit routes from the premises. Fire extinguishers are identified by suitable labels and notices. Fire extinguishers are checked and maintained by a competent person annually.</p> <p>Employees have been trained in the recognition and use of fire extinguishers.</p> <p>All new employees undergo documented fire safety induction training. All employees have received relevant fire safety instruction and training on an annual basis.</p>	P=1 S=9 RF=9 Low



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Fire and explosion (cont)	All employees Visitors Member of Public Other	<p>A suitable emergency lighting system is provided to areas where there is no natural daylight or work is routinely carried out in the hours of darkness.</p> <p>Emergency lighting is checked, serviced and maintained by a competent person at prescribed intervals.</p> <p>A sufficient number of suitable, wall mounted fire blankets are provided. Suitable fixed fire protection installations are provided.</p> <p>Fixed fire protection installations are checked, serviced and maintained by a competent person.</p> <p>Weekly operational checks are carried out on the sprinkler system by a competent person.</p> <p>A "No Smoking" policy is enforced.</p> <p>Details of all fire safety records (including servicing, inspections, testing, fire evacuations, training, modifications to the premises, etc.) are recorded in a suitable fire precautions log book.</p> <p>Suitable arrangements are made for the use and storage of (highly) flammable materials.</p> <p>All flammable substances stored in a metal cabinet which is suitably marked.</p> <p>Adequate arrangements exist for the storage and disposal of combustible waste.</p>	



Company: Graham Care Ltd



Task/ Operation: Food Preparation Areas

Location: Rodwell Farm

Ref No: RF8

 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Use of sharp knives and hand tools	Food Preparation Operatives	All knives are sharp and are in good condition. All catering staff are instructed in the safe use of knives. The use of knives is restricted to trained, authorised persons. Suitable knives are provided for the tasks to be undertaken. Safe storage facilities are provided for all knives. First aid kit provided in kitchen.	P=1 S=5 RF=5 Low
2 Slips, trips and falls	Food Preparation Operatives Other	Food preparation areas are in good condition Food preparation areas are well lit and are free from slipping and tripping hazards. Suitable cleaning schedules are in place Catering staff wear suitable, robust footwear. All spillages cleaned away immediately and the appropriate signs displayed.	P=1 S=4 RF4 Low
3 Machinery	Food Preparation Operatives	Equipment in the food preparation area is kept in a good condition and is properly guarded. Equipment in the food preparation area is checked and inspected regularly by a competent person.	P=1 S=5 RF=5 Low
4 Fire and explosion	Food Preparation Operatives Others	Clear access is maintained to the gas isolation valves for the cooker. The main gas and electrical isolation points are clearly identified. Relevant staff are trained in gas and electricity supply isolation.	P=1 S=8 RF=8 Low

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
5	Hazardous substances	Food Preparation Operatives	<p>Where possible all chemicals used in the food preparation area will be 'Food Safe' products.</p> <p>Up to date inventory of cleaning substances used or stored in the food preparation areas in place.</p> <p>The hazards associated with each substance have been identified</p> <p>Containers of hazardous substances display suitable warning symbols.</p> <p>All containers stored in cabinet outside the food preparation area.</p> <p>Copies of relevant safety data sheets are available to employees.</p> <p>Specific COSHH risk assessments (Control of Substances Hazardous to Health) have been completed.</p> <p>COSHH risk assessments are reviewed regularly and revised as appropriate.</p> <p>Employees have been made aware of the significant findings of the COSHH risk assessments.</p> <p>Catering staff are trained in the hazards associated with hazardous substances and the control measures to be employed.</p> <p>All reasonably practicable measures are taken to avoid the use of substances hazardous to health and to use a safer alternative.</p> <p>Suitable emergency eyewash facilities are provided and maintained.</p> <p>Suitable first aid facilities are provided. The first aid kit includes a supply of easily detectable (blue) waterproof dressings.</p>	<p>P=1 S=5 RF=5 Low</p>



	 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
6	Electrical	Food Preparation Operatives	<p>Up to date inventory of all items of portable electrical equipment in place.</p> <p>All portable electrical appliances are regularly inspected and tested by a competent person, with record maintained.</p> <p>Employees have been instructed to carry out visual examinations of portable electrical equipment, plugs and leads.</p> <p>Employees have been instructed not to use damaged or defective portable electrical equipment.</p> <p>Damaged or defective portable electrical appliances are removed from use until effective repairs have been completed.</p> <p>All metal sinks, work surfaces and fitments are all earth bonded.</p> <p>RCD fitted where water and electricity in use.</p>	P=1 S=5 RF=5 Low

Company: Graham Care Ltd

Task/ Operation: Food- Personal Hygiene

Location: Rodwell Farm

Ref No: RF9



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Food contamination (physical)	Residents Staff	<p>Catering staff wear suitable, clean clothing. Catering staff are provided with appropriate protective clothing, including hats, hair nets, etc. Suitable storage facilities are provided for catering staff personal belongings and clothing. Suitable first aid facilities are provided. The first aid kit includes a supply of easily detectable (blue) waterproof dressings. Minor cuts, abrasions and facial jewellery are covered with easily detectable (blue) waterproof dressings Catering staff are instructed not to wear false nails, nail polish, perfume and excessive jewellery in food preparation areas. All catering staff attend food hygiene courses. Maintenance procedures in place for all machinery. Catering staff are trained in food hygiene standards.</p>	P=1 S=8 RF=8 Low
2	Food contamination (Biological)	Residents Staff	<p>Adequate hand washing facilities are provided (anti bacterial wash) Illness reporting procedure in place. Catering staff are instructed to report relevant illnesses in accordance with the procedure. Suitable toilet and other sanitary conveniences are provided. Catering staff are instructed to wash their hands before returning to the catering area after using the toilet and other sanitary conveniences. Catering staff attend food hygiene training courses. Catering staff instructed in the correct storage conditions for raw and cooked foods.</p>	P=1 S=5 RF=5 Low

Company: Graham Care Ltd

Task/ Operation: Use of Garden areas

Location: Rodwell Farm

Ref No: RF22



 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Slips & Trips	Staff, Visitors & Residents	<ul style="list-style-type: none">• Build up of lichen controlled by groundsman	P=2 S=2 RF=4 Low risk
2 Surface water		<ul style="list-style-type: none">• Surface water cleared regularly by groundsman• Staff instructions about avoiding standing water• Leaves regularly cleared by groundsman	P=2 S=2 RF=4 Low risk
3 Hanging baskets		<ul style="list-style-type: none">• Residents accompanied when in grounds• Hanging baskets positioned as close to building as possible	P=2 S=2 RF=4 Low risk
4 Poor housekeeping of groundsman's tools		<ul style="list-style-type: none">• Information, instruction and training given to all staff.• Good drainage provided in garden areas.	P=2 S=2 RF=4 Low risk

Company: Graham Care Ltd

Task/ Operation: Gas Supply and Appliances

Location: Rodwell Farm

Ref No: RF10



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Fire and explosion	All Employees Contractors Visitors Members of Public Other, e.g. neighbouring businesses	The gas meter, gas pipe-work and gas appliances are adequately protected (by location or barriers) from damage. Clear access to the gas meter, incoming pipe-work and gas isolation valves is maintained. The gas isolation valves are identified clearly. Formal procedure for dealing with (suspected) gas leaks in place. Gas pipe work is clearly identified, such as by labelling and/or colour coding (ochre).	P=1 S=9 RF=9 Low
2	Hazardous substances	All Employees Contractors Visitors	Adequate ventilation in all areas where gas appliances are used. Gas installations and gas appliances are inspected and tested by a competent person regularly. Gas fitting and workplace gas safety checks are carried out by Gas Safe registered contractors.	P=1 S=9 RF=9 Low

Company: Graham Care Ltd

Task/ Operation: Heated Surfaces and Hot Water



Location: Rodwell Farm



Ref No: RF11

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Hot surfaces	Employees Clients Service Users	Relevant staff are trained in the associated hazards. Hot surfaces are protected or insulated. Warning signs are displayed on any hot surfaces. Radiator guards fitted on all radiators.	P=1 S=5 RF=5 Low
2	Hot water	Employees Clients Service Users	Water temperatures on all hot water outlets are controlled by thermostatically controlled mixing devices. Thermostatically controlled mixing devices are checked regularly, and temperatures recorded. Cautionary notices are displays in all hot water taps reminding staff of the hazards to clients posed by overly hot water. All Service Users individually assessed prior to using hot water.	P=1 S=5 RF=5 Low

Company: Graham Care Ltd **Task/ Operation:** Home Animals

Location: Rodwell Farm **Ref No:** RF25

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Cats	Visitors, Staff & Residents	<ul style="list-style-type: none">Residents advised of animals presenceStaff trained in awareness of animals loose in the home	P=2 S=2 RF=4 Low
2	Kittens	Visitors, Staff & Residents	<ul style="list-style-type: none">Residents advised of animals presenceStaff trained in awareness of animals loose in the homeRestricted to common areas only	P=1 S=5 RF=5 Low
3	Slips trips	Visitors, Staff & Residents	<ul style="list-style-type: none">Residents advised of animals presenceStaff trained in awareness of animals loose in the home Restricted to common areas only	P=1 S=6 RF=6 Low
4	Scratches/ Infestation	Visitors, Staff & Residents	<ul style="list-style-type: none">Regular veterinary attentionFirst aid availableRegular preventative treatment e.g. worming	P=2 S=4 RF=8 Low



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
5	Faeces on ground	Visitors, Staff & Residents	<ul style="list-style-type: none"> • Spill Kits available • Area disinfected after cleaning 	P=4 S=2 RF=8 Low

Company: Graham Care Ltd

Task/ Operation: Housekeeping

Location: Rodwell Farm

Ref No: RF12



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Slips, trips and falls	All employees Visitors Others	Housekeeping standards throughout the premises are satisfactory. Cleaning schedules have been established for the premises. Walkways and pedestrian routes are clearly defined and are free from tripping and slipping hazards. Floors, walkways, stairs etc. are kept in a good condition and maintained as necessary. Safe access to work areas and workstations are maintained. Spillages are cleaned up immediately. A suitable spillage response kit is provided. Handrails provided for all staircases. Warning signs displayed on any wet or slippery surface.	P=1 S=4 RF=4 Low
2	Fire	All employees Visitors Others	Housekeeping standards throughout the premises are satisfactory. Combustible waste materials are not allowed to accumulate. Suitable provision of bins, etc. is made for the collection of waste materials. Combustible materials are not stored close to heaters etc. All staff trained in fire procedures and importance of maintaining a clean and tidy work environment.	P=1 S=8 RF=8 Low



Company: Graham Care Ltd

Task/ Operation: Infection Control

Location: Rodwell Farm



Ref No: RF13



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Biological agents	Care Staff Laundry Staff Cleaning Staff Service Users Other	<p>Specific COSHH risk assessments (Control of Substances Hazardous to Health) have been completed that consider the control of infection.</p> <p>Up to date Control of Infection policy in place.</p> <p>The Control of Infection policy is reviewed regularly and revised as required.</p> <p>Staff have been instructed in the Control of Infection policy.</p> <p>Suitable personal protective equipment (PPE) is provided, free of charge (Gloves, aprons, overalls, etc.)</p> <p>Relevant staff are aware of the procedures and the need for barrier nursing techniques.</p> <p>Adequate hand washing facilities are provided and maintained in suitable locations.</p> <p>Adequate hand sterilisation facilities are provided and maintained in suitable locations.</p> <p>There are suitable arrangements for the collection, storage and disposal of clinical waste.</p> <p>There are adequate arrangements made for the collection, movement and cleaning of soiled laundry.</p> <p>Contact with soiled/infected laundry is minimised by the use of washing machines with dedicated sluice cycles.</p> <p>Contact with soiled/infected laundry is minimised by the use of laundry bags with dissoluble stitches.</p> <p>First-Aiders have been specifically instructed in appropriate control of infection techniques.</p>	P=1 S=9 RF=9 Low

	 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
2	Sharps	Care Staff Laundry Staff Cleaning Staff Service Users Other	Suitable sharps facilities (yellow rigid plastic disposal boxes) are provided for the safe disposal of blades, needles and other sharps. There are suitable arrangements for the collection, storage and disposal of clinical waste.	P=1 S=3 RF=3 Low

Company: Graham Care Ltd **Task/ Operation:** Residents rooms

Location: Rodwell House **Ref No:** RH21

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Heated Surfaces	Staff, Residents	<ul style="list-style-type: none"> All heated surfaces are protected with lagging or protective decorative work 	P=2 S=5 RF=10 Medium
2	Opening windows	Residents	<ul style="list-style-type: none"> All opening windows are restricted to prevent accidental falls 	P=1 S=7 RF=7 Low
3	Movement of furniture	Residents	<ul style="list-style-type: none"> All furniture secured to floor or wall to prevent overturning onto residents 	P=1 S=5 RF=5 Low
4	Trailing cables/ Damaged Cables	Residents, staff	<ul style="list-style-type: none"> All cables are concealed where possible. If not concealed then run alongside skirting areas or under beds. Portable Appliance Testing undertaken 	P=2 S=3 RF=6 Low
5	Beds	Residents, staff	<ul style="list-style-type: none"> Maintenance schedule for all moveable beds Regular inspections Regular cleaning of wheels to prevent build up of dust./objects. 	P=2 S=3 RF=6 Low



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
6	Lifting hoists	Residents, staff	<ul style="list-style-type: none"> • LOLER thorough examinations undertaken • Regular visual inspections undertaken • Maintenance procedure in place • Quarantine procedure for damaged items 	P=2 S=5 RF=10 Medium
7	Wheelchairs/Zimmer frames	Residents, staff	<ul style="list-style-type: none"> • Good storage/parking of items in rooms • Foot rest used at all times when moving residents 	P=1 S=2 RF=2 Low
8	Electric Shock	Residents, staff	<ul style="list-style-type: none"> • All electrical installations subject to periodic inspection as required under Electricity at Work regulations • Portable appliance testing undertaken • Avoid water/electricity contacts 	P=2 S=7 RF=14 Medium
9	Oxygen cylinders	Residents, staff	<ul style="list-style-type: none"> • Condensers generally in use • Cylinders only used in emergency (power cut etc) • Warning signs displayed where cylinders are stored 	P=1 S=3 RF=3 Low



Company: Graham Care Ltd

Task/ Operation: Passenger Lift Safety

Location: Rodwell Farm

Ref No: RF24

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Machinery	Employees Visitors Contractors Maintenance staff Other	<p>The lift is serviced, tested and inspected by a competent person at three monthly intervals with records kept.</p> <p>Lift doors are interlocked to prevent unexpected access to the lift shaft.</p> <p>Lift doors are fitted with photoelectric cells or pressure devices to prevent them closing on lift users.</p> <p>Lift door interlocks; photo electric cell and pressure devices are checked regularly, by a competent person, with records kept.</p> <p>The safe loading limit for the lift (weight and/or persons) is displayed within the lift car.</p> <p>Staff are instructed not to exceed the lift's safe loading limit lift.</p> <p>Suitable means of raising the alarm and summoning assistance are provided within the lift car (alarm call button, telephone).</p> <p>Suitable (emergency) lighting is provided within the lift car.</p> <p>The operation of the lighting, emergency lighting, alarm call button and telephone are checked and tested regularly by a competent person.</p> <p>Suitable arrangements have been made for effecting the rescue of people trapped between floors by lift faults and failure (call out of engineer, staff training, fire brigade).</p> <p>Lift rescue training is practiced regularly.</p> <p>Access to the lift plant room is restricted to authorised persons.</p> <p>The lift plant room is locked and a warning sign displayed.</p> <p>Plant and equipment in the lift plant room is guarded effectively.</p> <p>Insulation mats are provided in the lift plant room.</p> <p>Suitable lighting, including emergency lighting, is provided in the</p>	P=1 S=9 RF=9 Low



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
			lift plant room.	
2	Falls from heights	Employees Visitors Contractors Maintenance Staff Other	Lift doors are interlocked to prevent unexpected access to the lift shaft. The lift is taken out of service for all test, inspection and maintenance work. Appropriate warning signs/notices are displayed when the lift is out of service.	P=1 S=9 RF=9 Low
3	Fire	Employees Visitors Contractors Maintenance Staff Other	Notices are displayed warning that the lift must not be used in the event of fire. Staff have been instructed not to use the lift in the event of fire. Smoke detectors installed in lift shafts which are tested annually. Base of lift shaft cleaned out on a 6 monthly basis to remove any debris.	P=1 S=9 RF=9 Low



Company: Graham Care Ltd

Task/ Operation: Office Safety

Location: Rodwell Farm



Ref No: RF15

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Slips, trips and falls	Staff Visitors	Lighting in the offices is satisfactory. Cleaning is regularly completed. Housekeeping standards in the offices are satisfactory. Walkways are free from tripping and slipping hazards. Floors, walkways, stairs etc. are in good condition. Safe access and egress from, workstations is maintained There are sufficient electrical sockets to minimise trailing cables. Trailing cables are routed to avoid tripping hazards. Trailing cables are protected by proprietary cable covers	P=1 S=3 RF=3 Low
2	Storage of materials	Staff Visitors	Suitable storage space is provided. Suitable storage facilities are provided (shelves, cupboards, cabinets, etc.). Shelving is strong and secure, is not overloaded and is not too high. Filing cabinets are stable and only one drawer can be opened at a time. Filing cabinets are secured to the wall and/or provided with suitable signs warning that "only one drawer should be opened at a time". Heavy objects are not stored at height on cabinets, shelving.	P=1 S=5 RF=5 Low

	 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
3	General welfare	Staff Others	Heating in the offices is satisfactory. Lighting in the offices is satisfactory. Ventilation in the offices is satisfactory e.g. use of fans, open windows, air conditioning. Workstations and desks are of sufficient size for the tasks to be undertaken. Regular waste disposal is undertaken in the correct manner.	P=1 S=2 RF=2 Low
4	Electrical equipment	Staff	All equipment is PAT tested on a regular basis and records maintained. Extension leads not permitted to be extended by joining more than one together. Current mains electrical certificate held on file. All staff advised to report to, a supervisor, any defective equipment. All defective equipment taken out of use until it is suitably repaired or replaced.	P=1 S=5 RF=5 Low



Company: Graham Care Ltd **Task/ Operation:** Maintenance of Showers, Taps and Baths

Location: Rodwell Farm **Ref No:** RF16

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Scalds	Staff/users Maintenance staff	Thermostat checks by competent person to ensure water is maintained and distributed at a safe temperature. Water temperature checked before use by staff.	P=1 S=5 RF=5 Low
2	Legionella	Staff/users Maintenance staff	Appointment of responsible person/s to manage a scheme of work and regularly check and inspect water systems. Regular cleaning, maintenance and operation of water systems with disinfection of water systems at predetermined intervals is undertaken. Water is treated in order to kill legionella and to keep water and stems clean and free of algae, scale etc. Regularly purge showers or pipes that are used infrequently, taking care not to create aerosols. Ensuring cold water systems are maintained below 20 ⁰ c and hot water systems are maintained above 60 ⁰ c (in heater) and 50 ⁰ c (whilst being distributed). Avoiding materials that encourage growth of legionella, e.g. certain rubbers and plastics. Water storage tanks and pipe work are designed to maintain effective flow and are well insulated and protected against contamination. Remove dead legs, where possible. Maintain statutory records.	P=1 S=9 RF=9 Low
3	Slips, trips and falls	Staff/users Maintenance staff	Non-slip surface fitted to base of showers/baths. Provision of adequate drainage. Good housekeeping to ensure spills outside the shower base are mopped up.	P=1 S=5 RF=5 Low

Company: Graham Care Ltd **Task/ Operation:** Use of stairs

Location: Rodwell Farm **Ref No:** RF22



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Falls	Residents & Staff	<ul style="list-style-type: none">• Residents accompanied or use wheelchairs.• Lifts used where practical• Good Housekeeping practiced	P=1 S=3 RF=3 Low



Company: Graham Care Ltd

Task/ Operation: Welfare

Location: Rodwell Farm



Ref No: RF17



 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Extremes of temperature	Employees Visitors Other	Workplace temperatures are comfortable and above recommended minimums. Wall mounted thermometers are provided within the workplace. Regular rest breaks given to staff. Supply of drinking water made available. Heating provided where necessary. Facilities to make hot drinks are provided.	P=1 S=5 RF=5 Low
2 Lighting	Employees Visitors Other	Lighting levels are satisfactory. Natural daylight is provided where appropriate. Emergency lighting provided in areas that may be in darkness if the power fails.	P=1 S=3 RF=3 Low
3 General welfare	Employees Visitors Other	Workplaces are not cramped. Assessments of risk are carried out for College Students, Young Persons, Pregnant Workers and Disabled Workers. Working hours are monitored and managed in accordance with the provisions of the Working Time Regulations. Toilets and other sanitary conveniences are provided. Drinking water is provided. Adequate rest facilities are provided. Adequate facilities are provided for the consumption of food. Up to date policies for dealing with alcohol and drug abuse in place. Adequate facilities provided for the changing of work clothing.	P=1 S=2 RF=2 Low

	Significant Hazard	Who Might Be Harmed?		How Is The Risk Controlled?	Risk Factor (P x S)
4	Ventilation	Employees Visitors Other		Adequate ventilation is provided within the workplace. Ventilation is provided by windows or mechanical means.	P=1 S=5 RF=5 Low
5	Violence	Employees Visitors Other		Up to date, written policy dealing with Violence at Work and with the security of staff in place. Assessments of risk are carried out for workers potentially at risk from violence.	P=1 S=3 RF=3 Low
6	Smoking (UK only)	Employees Visitors Other		The premises are deemed a "No Smoking" site. Non-smokers are provided with a smoke free area to take rest and dinner breaks.	P=1 S=2 RF=2 Low

Company: Graham Care Ltd **Task/ Operation:** Use of Wheelchairs

Location: Rodwell Farm **Ref No:** RF28

	Significant Hazard	Who Might Be Harmed?		How Is The Risk Controlled?	Risk Factor (P x S)
1	Inappropriate use/ Poor wheelchair - client ergonomics -> instability and collapse of wheelchair	Client – minor to major falls related injuries	All regular users assessed by a Physiotherapist. Range of sizes available for occasional users – stored under stairs Client risk assessments identify type and size chair to be used.	P=1 S=2 RF=2 Low	
2	Poor moving and handling of occupied wheelchair - indoors, outdoors, into and out of minibus	Direct care staff, activities staff, maintenance operative, and any other employees involved in transporting clients – musculoskeletal injury	All employees have training in manual handling of loads at induction and at least annually thereafter. Employees who operate wheelchairs are trained in safe handling techniques and procedures – Ref Employee specific manual handling risk assessments.	P=2 S=4 RF=8 Low	
3	Wheels and tyres poorly maintained / direct contact with	Operator – musculoskeletal injury from pushing chair if tyres insufficiently inflated. Operator/client trapped digits in spokes	All direct care staff trained in use of wheelchairs including the pre use inspection. Faults reporting procedures System of monthly wheelchair inspection/maintenance by in house staff. Access to specialist contractors for major repairs works	P=1 S=4 RF=4 Low	



	Significant Hazard	Who Might Be Harmed?		How Is The Risk Controlled?	Risk Factor (P x S)
4	Collision with people/furniture/equipment resulting in injury to persons and/or damage to property	Clients, employees visitors and contractors – bumps, cuts, crush injuries to feet, falls injuries		Training & supervision for client users as per client risk assessments Direct care staff trained in safe operating procedures. 'Awareness training' for all visitors to the site. Employees comply with written housekeeping procedures.	P=2 S=3 RF=6 Low
5	Fall from chair during muscular spasms, coughing, challenging behaviour, manoeuvring over	Client – minor to major falls related injuries		Ref. Client risk assessments Additional supervision may be provided. Lap straps may be considered along with additional supervision	P=2 S=3 RF=6 Low
6	Securing of wheelchair during minibus outings	Client – minor to major falls related injuries		Specialist minibus hired for any such occasion. Staff ensure all wheelchairs are secured before movement is allowed.	P=1 S=5 RF=5 Low

Company: Graham Care Ltd

Task/ Operation: Work at Heights

Location: Rodwell Farm

Ref No: RF18



	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1	Falls from heights	Operative Contractor Other	All reasonably practicable steps are taken to avoid the need to work at height. Employees have been made aware of the significant hazards associated with work at height and the control measures to be employed. All work at height is carried out in as safe a manner as is reasonably practicable All reasonably practicable measures to prevent falls from height have been employed.	P=1 S=9 RF=9 Low
2	Falling objects	Contractor Visitors Staff Other	Materials are not stored at height unless required. All reasonably practicable measures are taken to avoid falling objects. Suitable arrangements are made for the safe storage of materials where storage at height is necessary.	P=1 S=7 RF=7 Low



Company: Graham Care Ltd

Task/ Operation: Workplace Safety

Location: Rodwell Farm

Ref No: RF19

 Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
1 Slips, trips and falls (same level)	All employees Visitors Others	Work areas, walkways, staircases, etc. are maintained in good condition. Work areas, walkways, staircases, etc. are well lit. Housekeeping standards throughout the premises are monitored at all times. Cleaning schedules have been established for the premises. Spillages are cleaned up immediately. A suitable spillage response kit is provided. Walkways and pedestrian routes are clearly defined and kept free from tripping and slipping hazards. Safe access and egress from, work areas and workstations. Employees are instructed that suitable footwear must be worn. Sufficient electrical sockets to minimise the need for trailing cables. Trailing cables are routed to avoid tripping hazards. Trailing cables are protected by proprietary cable covers.	P=1 S=5 RF=5 Low
2 Storage/stacking of goods	All employees Visitors Others	Suitable storage space is provided. Suitable storage facilities are provided (shelves, cupboards, cabinets, etc.). Shelving is strong and secure and is not overloaded.	P=1 S=3 RF=3 Low
3 Unsafe structures	All employees Visitors Others	The premises are maintained in a good and safe condition. The glazing throughout the premises has been assessed and is considered to be safe. All glazing is of the 'safety glazing' type. Large glass panels and partitions are fitted with visual markers at shoulder height.	P=1 S=5 RF=5 Low

	Significant Hazard	Who Might Be Harmed?	 How Is The Risk Controlled?	Risk Factor (P x S)
4	Falls from heights	All employees Visitors Others	Suitable access is provided where appropriate. All access equipment is inspected and maintained regularly by a competent person and suitable records are kept. Openable windows on floors other than the ground floor are fitted with suitable locks, catches or restraints.	P=1 S=9 RF=9 Low
5	Machinery	All employees Visitors Others	Access is restricted to potentially dangerous areas, such as plant rooms, stock rooms, switch rooms and substations, lift motor rooms, boiler houses, etc. and suitable warning signs displayed. Potentially dangerous moving machinery is not sited on main thoroughfares and is guarded appropriately, hazard warning signs on display.	P=1 S=7 RF=7 Low
6	Gas	All employees Visitors Others	The gas meter, gas pipe work and gas appliances are adequately protected from damage by location or by barriers. Clear access to the gas meter, incoming pipe work and gas isolation valves is maintained. The gas isolation valves are identified clearly. Formal procedure for dealing with (suspected) gas leaks in place. Relevant employees have been instructed in the gas isolation procedure. Gas pipe work is identified clearly, such as by labelling and/or colour coding (ochre). A Gas Safe registered engineer to service.	P=1 S=9 RF=9 Low